

Privacy Policy and Non-Refundable Policy

We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your data when you visit our website and use our services.

Non-Refundable Policy

Please note that all purchases and transactions made on our platform are final and non-refundable. Once a service or product is purchased, refunds, cancellations, or exchanges will not be processed under any circumstances. This policy ensures fairness and consistency for all our users.

Information We Collect

We collect various types of information to provide and improve our services to you:

Personal Information: Name, email address, contact preferences.

Usage Data: Information about your interactions with our website, including pages visited and time spent on the site.

Technical Data: IP address, browser type, operating system, and other technical details.

Vehicle Information: VIN (Vehicle Identification Number), vehicle history details, and any other relevant vehicle data.

How We Use Your Information

We use the information we collect for various purposes, including:

Providing Services: To generate and deliver comprehensive vehicle history reports.

Improving Services: To understand how users interact with our site and enhance the user experience.

Communication: To respond to your inquiries, provide customer support, and send updates about our services.

Marketing: With your consent, to send promotional materials and updates about our offerings.

Legal Compliance: To comply with legal obligations and protect against potential fraud.

Protection of Personal Information

We implement robust security measures to protect your personal data, including encryption and secure servers. We regularly review our security practices to ensure your information is safe.

Client Confidentiality

We do not disclose or sell your personal information to any third party under any circumstances. Your data is used solely for the purposes outlined in this policy.

Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies help us understand site usage, improve security, and provide personalized content. You can control cookie preferences through your browser settings.

Third-Party Services

We may use third-party services to improve our offerings and personalize your experience. These third parties are bound by confidentiality agreements and are prohibited from using your personal information for any other purposes.

Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this policy. Once your data is no longer needed, we will securely delete or anonymize it.

Children's Privacy

Our services are not intended for individuals under the age of 13. We do not knowingly collect personal information from children. If we become aware of any such data, we will promptly delete it.

Changes to Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with a new revision date. We will notify you of significant changes via email or a prominent notice on our website.

Contact Us

If you have any questions, concerns, or suggestions regarding our privacy policy, non-refundable policy, or services, please don't hesitate to contact us via phone, chat, or email.